

Consulting

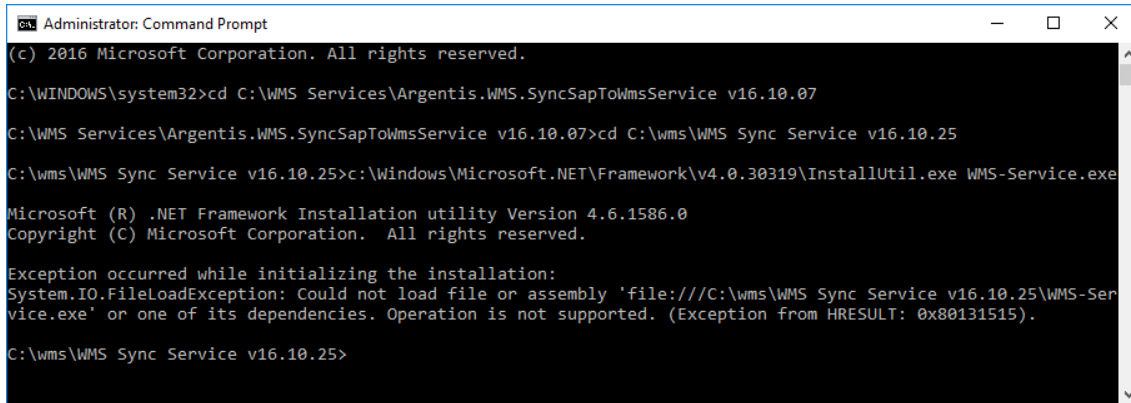
WMS Troubleshooting

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1 Access is denied when installing a WMS Service

It is common that when we want to install WMS synchronization services we get the following error:



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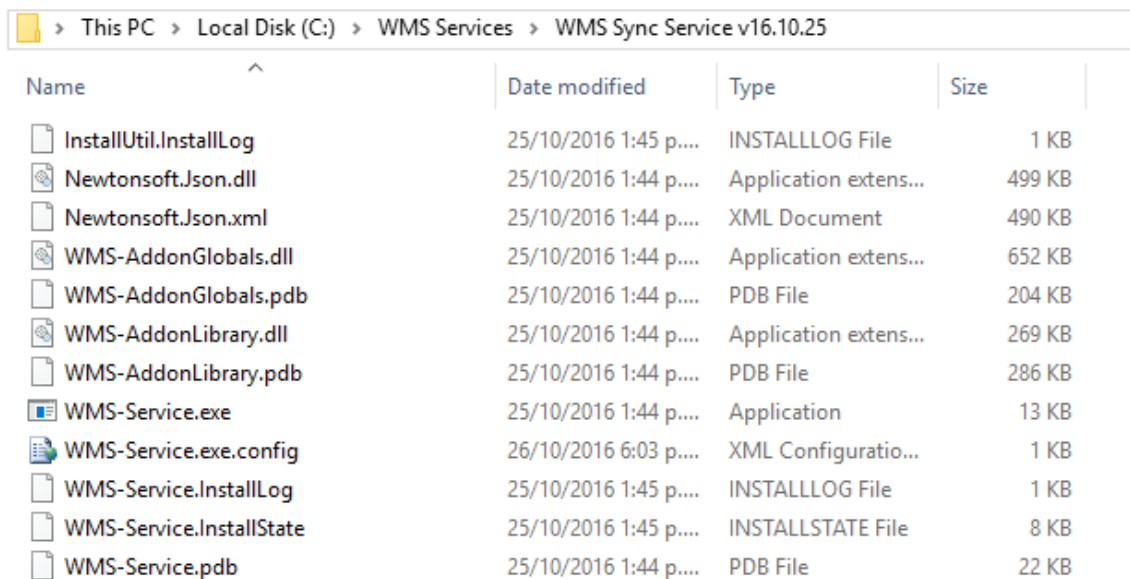
Administrator: Command Prompt
(c) 2016 Microsoft Corporation. All rights reserved.
C:\WINDOWS\system32>cd C:\WMS Services\Argentis.WMS.SyncSapToWmsService v16.10.07
C:\WMS Services\Argentis.WMS.SyncSapToWmsService v16.10.07>cd C:\wms\WMS Sync Service v16.10.25
C:\wms\WMS Sync Service v16.10.25>c:\Windows\Microsoft.NET\Framework\v4.0.30319\InstallUtil.exe WMS-Service.exe
Microsoft (R) .NET Framework Installation utility Version 4.6.1586.0
Copyright (C) Microsoft Corporation. All rights reserved.

Exception occurred while initializing the installation:
System.IO.FileLoadException: Could not load file or assembly 'file:///C:\wms\WMS Sync Service v16.10.25\WMS-Service.exe' or one of its dependencies. Operation is not supported. (Exception from HRESULT: 0x80131515).

C:\wms\WMS Sync Service v16.10.25>
  
```

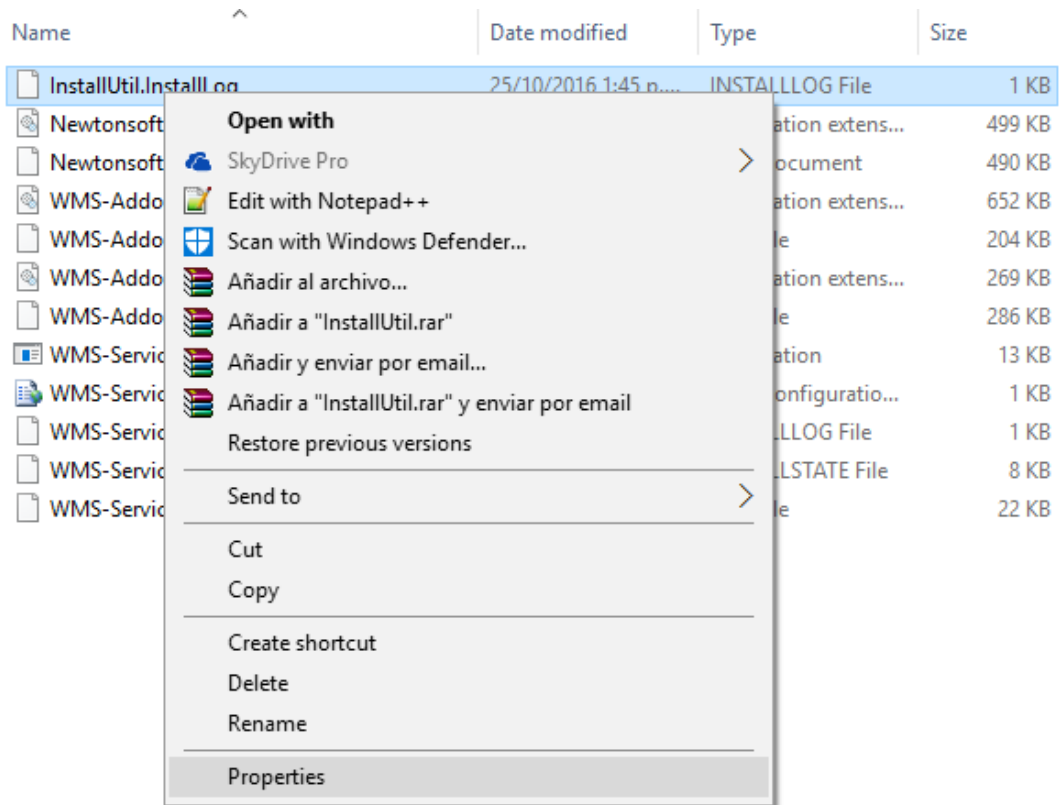
This is mainly because the files inside the installation folder are blocked. The solution is very simple:

1. Go to the folder where we have unzipped all the files to install the service:

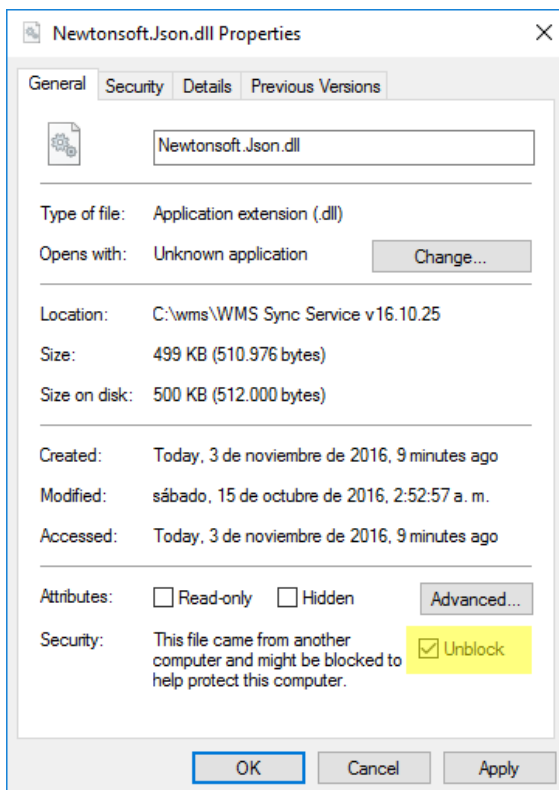


Name	Date modified	Type	Size
InstallUtil.InstallLog	25/10/2016 1:45 p....	INSTALLLOG File	1 KB
Newtonsoft.Json.dll	25/10/2016 1:44 p....	Application extens...	499 KB
Newtonsoft.Json.xml	25/10/2016 1:44 p....	XML Document	490 KB
WMS-AddonGlobals.dll	25/10/2016 1:44 p....	Application extens...	652 KB
WMS-AddonGlobals.pdb	25/10/2016 1:44 p....	PDB File	204 KB
WMS-AddonLibrary.dll	25/10/2016 1:44 p....	Application extens...	269 KB
WMS-AddonLibrary.pdb	25/10/2016 1:44 p....	PDB File	286 KB
WMS-Service.exe	25/10/2016 1:44 p....	Application	13 KB
WMS-Service.exe.config	26/10/2016 6:03 p....	XML Configuratio...	1 KB
WMS-Service.InstallLog	25/10/2016 1:45 p....	INSTALLLOG File	1 KB
WMS-Service.InstallState	25/10/2016 1:45 p....	INSTALLSTATE File	8 KB
WMS-Service.pdb	25/10/2016 1:44 p....	PDB File	22 KB

2. To each of the above-mentioned files, right click and access to the properties:



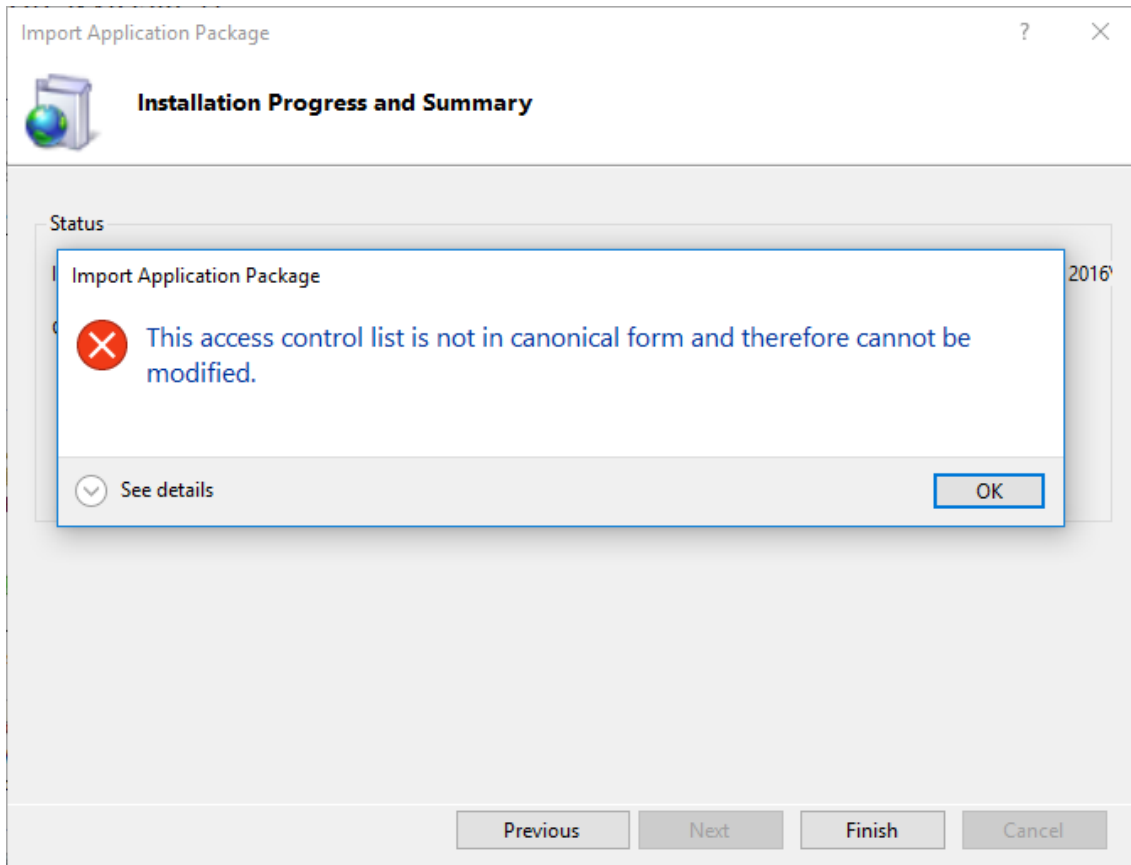
3. In the properties we will check the option unlock:



4. Finally, we click on “apply” to save the changes and perform the same procedure for all the files.

NOTE: If any of the files do not have the Unblock option, then the file is already unblocked.

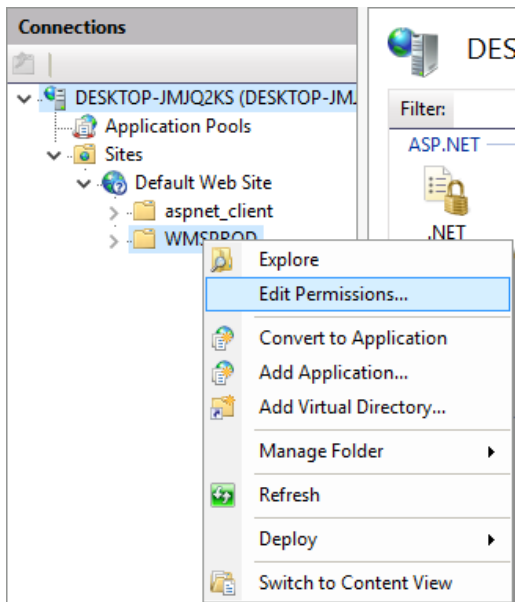
2 This Access control list is not in canonical form and therefore cannot be modified.



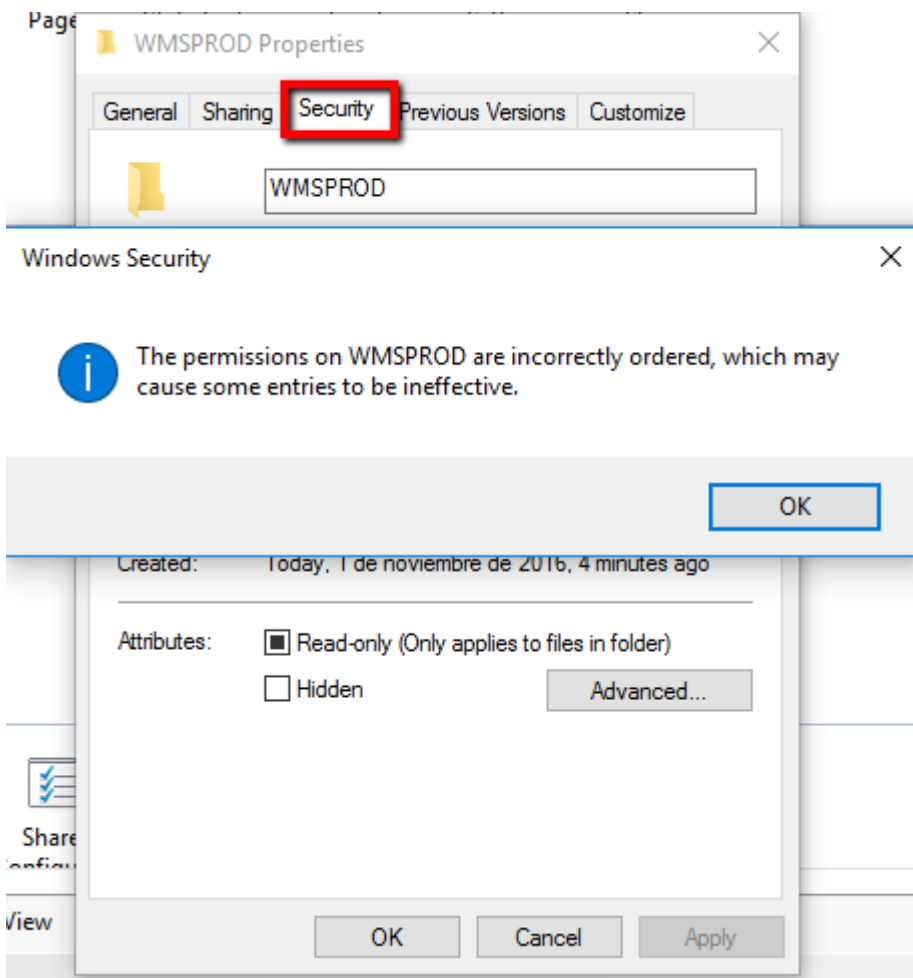
After we install the web application, it is very common that the application shows us the error mentioned above.

To solve this problem, we must follow the following steps:

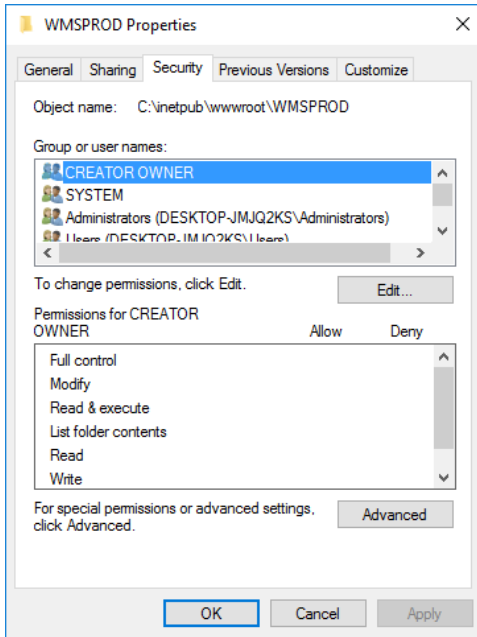
1. must edit the permissions of the application:



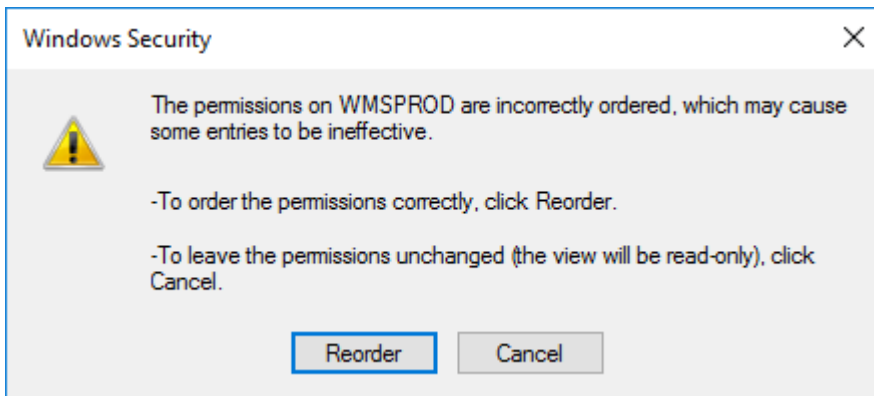
2. In the next screenshot is shown that when we access to the Security tab, automatically a message will pop up, we must click on OK.



3. The next step is to edit User Groups or Names:

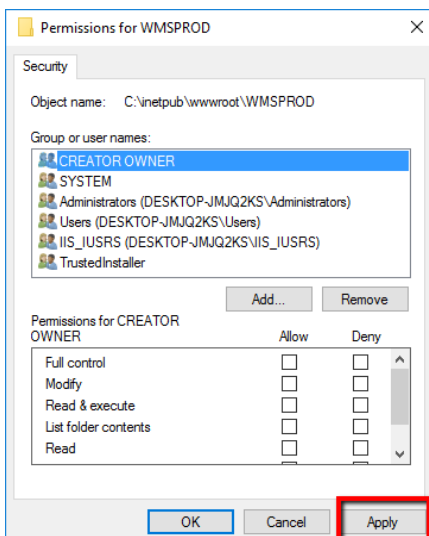


4. After clicking on Edit, we will find the following message:

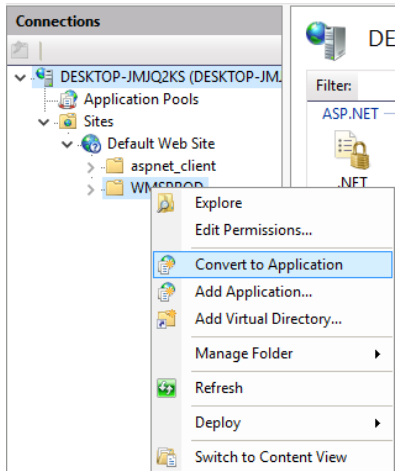


We click on Reorder.

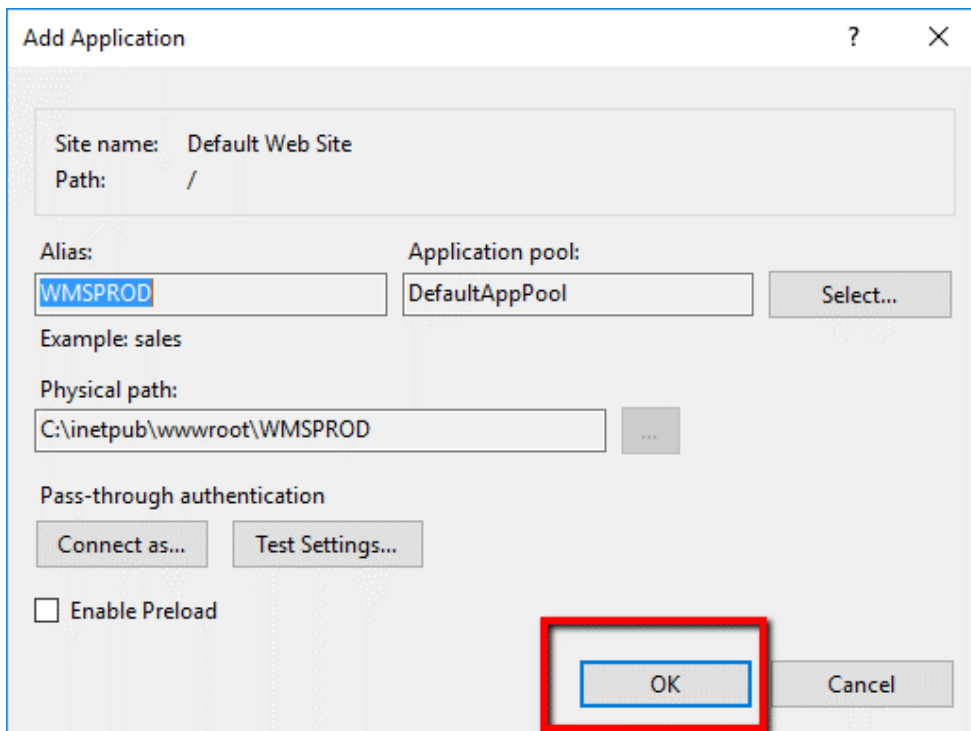
5. We continue applying the changes:



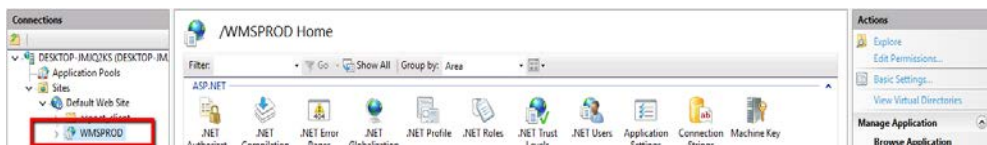
6. To finish, we must convert our folder to application:



7. We click on OK to the following screen to finish:



We will see that our application is already online.



8. Repeat this step for the installation of any web application with this type of problem.

